

# How to Develop an Information Security Program: *The Basics*

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1. Who's in the room?
2. What can we do in 40(ish) minutes?
3. "What can I take away with me?"

# WHAT'S MOST AT RISK, AND WHAT PRICE DO WE PAY?

If you were breached in past 12 months, what types of data were involved?

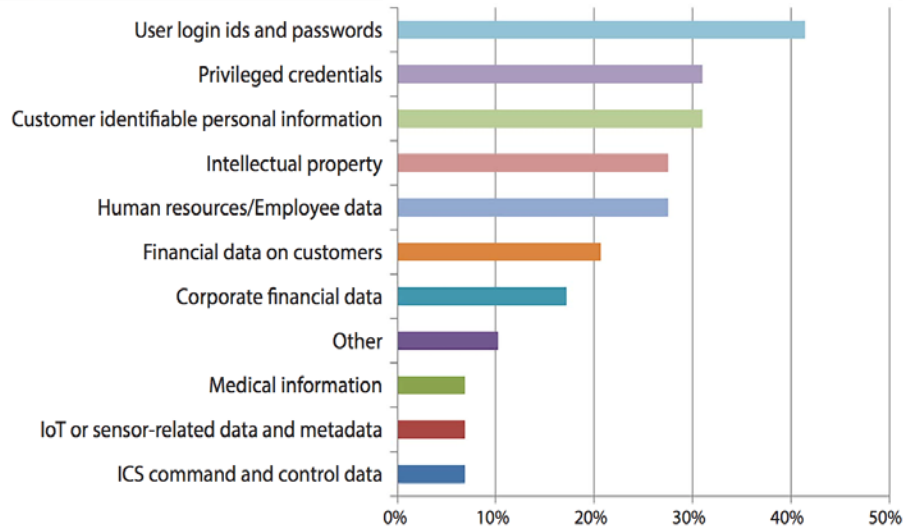


Table 1. Top Impacts from Breach

Industry	Response Percentage
Enterprise customer confidence	50.0%
Legal	46.2%
Brand reputation	42.3%
New technology costs to improve protective controls	23.1%
Direct loss of sales	19.2%
Financial losses directly from our company accounts	11.5%
Regulatory fines because not in compliance	11.5%
Other	11.5%
Valuation loss due to impact on stock/investors	7.7%

# WHAT INFORMATION SHOULD WE BE PROTECTING?

**Start with knowing your drivers:** Information Security or Compliance?

- Payment Card Information (PCI)
- Health Care Information (PHI/ePHI)
- **Personally identifiable information (PII):** Any data that could potentially identify a specific individual.

**Due Diligence:** Making legitimate and verifiable efforts to protect data based on your organization's understanding and accepting of **risk** (vulnerability management).

# DRIVING GOALS OF INFORMATION SECURITY



# STARTING POINT FACTORS

DATA TYPE(S)

+

## GUIDANCE:

- INFORMATION SECURITY VS. COMPLIANCE
- FRAMEWORKS/STANDARDS/REQUIREMENTS
- CONTROLS
- CULTURE CHANGE

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BUT HOW DO YOU KNOW WHERE TO FOCUS?

# IT'S ALL ABOUT THE TECH, RIGHT?

85%

Charts like this is why information security is failing.



# HOW DO WE START DEVELOPING AN INFOSEC PROGRAM?



## INFOSEC PROGRAM OBJECTIVES

1. **Identify** and categorize sensitive data and assets
2. **Assess** vulnerabilities - *Risk Management & Tolerance*
3. **Protect** the data - *Controls based on Priorities*
4. **Continuous Improvement**

# BUT WHAT DO I DO NOW?

- DON'T REINVENT THE WHEEL
- DEVELOP AN IMPLEMENTATION PLAN THAT IS SLOW, STEADY, & REALISTIC
- BUILD PRACTICES THAT ARE SUSTAINABLE
- SEIZE EVERY OPPORTUNITY TO RECRUIT INTERNAL FOLKS WHO ARE INTERESTED IN DRIVING CHANGE
- NEVER STOP TELLING LEADERSHIP THAT 85% OF RISK COMES FROM PEOPLE NOT KNOWING BETTER



QUESTIONS?



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THANK YOU!