## The Fallacy of the Protected Enterprise: When Vendor Vulnerabilities Become Your Own



Clara Tsao @tweetclarita

CYBERSECURITY EDUCATION SUMMIT November 3rd 2017



## Third party Risk

- Critical Attack example: Target (2013), Yahoo (2014)
- **Open Source Example:** Heartbleed (2014)
- More and more attacks coming from third party vendors and weak "non-traditional" entry points
- "The path of least resistance into many organizations is through a third party that has been granted direct access to their environment," T.R. Kane, Cybersecurity & Privacy Principal at PwC.



### Weak Entry Point for Attack (cyber paleontology)



My B	Address	
Menu		
IP Add	ess	
8	Host Name:	User Admin
	IP Internet	151.70.135.192
	LAN IP Address	
	10.254.254.254 192.168.1.4	
		MAC Address.
	Timer refresh IP A	ddress every 1 min. 💌
		OK Betrevh JP
1.00	📃 🕕 My II	Address X
	IP Internet	changed. 151.70.135.192



1. Weak Vulnerable Entry Point Malware Infection (i.e. Email Phishingmalware)

#### 2. Find second weak entry point Gain Access via stolen credentials and/or exploit app vulnerability

**3. Remain Undetected** Get name of targets and IP Info, Access tokens from domain admins, create new domain, propagate computers with new credentials **4. Share stolen information** Install Malware, and send stolen data (via network share and FTP)

## Attack

- 63 percent of data breaches were linked to a third-party vendor that was responsible for system support, development, and/or maintenance (Soha Systems Survey on Third Party Risk Management, 2016).
- In some cases, the victimized companies did not even know that a third party handled certain security functions.

## Impact

"The average economic impact of a single data security incident was \$720,000 in damages, and "one successful targeted attack could cost a company as much as \$2.54 million."

 Kaspersky Lab's "<u>IT Security Risks</u> <u>Survey 2014"</u>

## Too Much Trust?

- High level of trust in third-party vendors, but a low level of visibility of vendor access to IT systems
- 92 percent of respondents say they trust vendors completely or most of the time, although two-thirds (67 percent) admit they tend to trust vendors too much.
- Only 34 percent knew the number of log-ins to their network attributed to third-party vendors, and 69 percent admitted they had definitely or possibly suffered a security breach resulting from vendor access in the past year.

# Mitigation

- Perform a Third-Party Vendor Assessment
- Write a Service-Level Agreement (3rd party must comply with company/organization's security policy)
- Affiliated: Mobile devices also seen as weak security point.
  - Determining smart measures for smart devices



### The Problem of People, Cybersecurity and Third Parties

- 1. Know your third parties
- 2. Know their business
- 3. Know their risk
- 4. Know their access

#### Additional security recommendations:

- 1. Multifactor authentication for remote access login
- 2. Include policies related to outdated operating systems and software in contracts w/ vendors
- 3. Ongoing employee security training

#### Additional Security Recommendations

#### Additional security recommendations:

- 1. Multifactor authentication for remote access login
- 2. Include policies related to outdated operating systems and software in contracts w/ vendors
- 3. Ongoing employee security training